

Tracking General Contract Terms & Conditions

1 Interpretation

1.1 In these Conditions the following definitions apply:

Business Day	means a day other than Saturday, Sunday and public holidays when banks generally are open for non-automated business in London;
Client	means the person(s) or firm whose details are set out in the Contract Agreement;
Corcra	means Corcra Communications Limited, incorporated and registered in Ireland with company number 557451 whose registered office is Unit 5, Glasnevin Business Centre, Ballyboggan Road, Dublin 11
Corcra Software	Web based vehicle monitoring platform;
Conditions	means the terms and conditions set out in this document;
Confidential Information	means any commercial, financial or technical information, information relating to products, plans, know-how or trade secrets which is obviously confidential or has been identified as such, or which is developed by a party in performing its obligations under, or otherwise pursuant to the Contract Agreement;
Contract Agreement	means the agreement between Corcra and the Client for: a) the sale and purchase of the Hardware; b) the licence of the Corcra Software and the SIM-cards; and c) the supply and purchase of the Services, all incorporating these Conditions;
Finance Lease	means, if applicable, the finance lease entered into by the Client with the Funder for the lease of the Contract Agreement;
Force Majeure	means an event or sequence of events beyond a party's reasonable control preventing or delaying it from performing its obligations under the Contract including (but not limited to) an act of God, fire, flood, lightning, earthquake or other natural disaster; war, riot or civil unrest, strike, lockout or boycott or other industrial action; interruption or failure of supplies of power, fuel, water, transport, equipment or telecommunications service; or material required by for performance of the Contract, except any party's failure to pay shall not be an event of Force Majeure in any event;
Funder	means, where applicable, the third party funder who has provided finance for the purchase of the Contract Agreement;
Equipment	means the following equipment set out in the Contract Agreement and to be supplied by Corcra to the Client, being: a) the Hardware, and; b) the SIM-cards.
Hardware	means all physical items required to ensure the minimum necessary requirement for the Contract Agreement to be fulfilled;

Intellectual Property Rights	means copyright, patents, know-how, trade secrets, trade marks, trade names, design rights, rights in get-up, rights in goodwill, rights in confidential information, rights to sue for passing off, chip topography rights, mask works, utility models, domain names and all similar rights and, in each case: <ul style="list-style-type: none"> (a) whether registered or not; (b) including any applications to protect or register such rights; (c) including all renewals and extensions of such rights or applications; (d) whether vested, contingent or future;; (e) to which Corcra is or may be entitled; and (f) in whichever part of the world existing;
Order	means the Client's order for the Equipment and Services from Corcra as set out in the Contract Agreement;
Service Providers	means any third party service providers associated with the fulfilment of the Contract Agreement;
Services	means the services to be supplied by Corcra or Service Providers to the Client, being: <ul style="list-style-type: none"> a) installation of the Hardware; b) support services; c) internet connectivity services; d) other services connected the fulfilment of the Contract Agreement.
Solution Packages	means the various Hardware and Corcra Software bundles specified in the Contract Agreement;
SIM-cards	means the SIM-cards provided by Corcra to the Client pursuant to the Contract Agreement;
Term	as defined in clause 13.1;
Territory	means the territory specified in the Contract Agreement and for avoidance of doubt countries within Europe;
Value Added Tax or VAT	means value added tax under the Value Added Tax Consolidation Act 2010 or any other similar sale or fiscal tax applying to the sale of the Equipment.
Year	means a consecutive period of 12 months commencing on the date of the Contract Agreement and each consecutive period of 12 months thereafter.

1.2 Unless the context otherwise requires:

- 1.2.1 each gender includes the others;
- 1.2.2 the singular includes the plural and vice versa;
- 1.2.3 references to the Contract include these Conditions, the Contract Agreement and its schedule (if any);
- 1.2.4 references to persons include individuals, unincorporated bodies, government entities, companies and corporations;
- 1.2.5 clause headings do not affect their interpretation;
- 1.2.6 general words are not limited by example; and
- 1.2.7 references to any legislation will be construed as a reference to that provision as amended, re-enacted or extended at the relevant time.

2 Application of these terms and conditions

- 2.1 Each Order by the Client to Corcra will be deemed to be an offer to purchase:
 - 2.1.1 The Hardware;
 - 2.1.2 A licence of the Corcra Software and the SIM-cards;
 - 2.1.3 The benefit of the Services,each on the terms set out in these Conditions and the signed Contract Agreement.
- 2.2 Corcra reserves the right at all times to reject any Order, in whole or in part, at its sole discretion. A Contract Agreement will be formed upon the receipt by Corcra of a valid signed Contract Agreement by the Client.
- 2.3 No variation of these Conditions or to an Order will be binding unless expressly agreed in writing and signed by a listed director of Corcra.

3 Price

- 3.1 The price for the Equipment and Services will be as set out in the Contract Agreement or in default of such provision will be calculated in accordance with Corcra's standard scale of charges in force on the date of formation of the Contract Agreement.
- 3.2 The price for the Equipment and Services does not include Value Added Tax which will be charged in addition at the then applicable rate.

4 Payment

- 4.1 Subject to Contract Agreement being signed by the Client, Corcra shall issue its invoice for the Contract Agreement:
 - 4.1.1 Where the Client is purchasing the Hardware and Services (if applicable) outright, when the Contract Agreement is signed;
 - 4.1.2 Where the Client is renting the Hardware and Services (if applicable) from Corcra, monthly in advance; and
 - 4.1.3 Where the Client is making an upfront payment for Hardware and Services (if applicable), when the Contract Agreement is signed;
- 4.2 Corcra will invoice the Client for the Services *monthly* in advance.
- 4.3 Where the Client has received the benefit of third party funding from a Funder, clause 4.1 shall not apply and Corcra shall issue the appropriate Hardware and Service invoice as per the schedule of the Contract Agreement to the Funder instead. The Client will ensure that all payments due from it to the Funder are paid in accordance with any terms agreed between the Funder and the Client.
- 4.4 The Client will pay all invoices:
 - 4.4.1 in full, without deduction or set-off other than as required by law, in cleared funds within 30 days of date of each invoice, and
 - 4.4.2 to Corcra's nominated bank account specified in the Contract Agreement.
- 4.5 Time of payment is of the essence. Where sums due hereunder are not paid in full by the due date:
 - 4.5.1 Corcra may, without limiting its other rights, charge interest on such sums at 10% a year above the base rate of *Bank of England* from time to time in force, and
 - 4.5.2 interest will accrue on a daily basis, and apply from the due date for payment until actual payment in full, whether before or after judgment.
- 4.6 VAT will be charged by Corcra and paid by the Client at the then applicable rate.
- 4.7 The Client hereby authorises Corcra to collect the payments due from the Client's bank account by direct debit as specified in the Contract Agreement.

5 Delivery/Installation

- 5.1 The Equipment will be delivered, configured and installed by or for Corcra (the **Installer**) at such times and locations as are agreed between Corcra and the Client.

- 5.2 The Client warrants that it has the right to install the Hardware in the vehicles being used for that purpose and that such installation will not breach any law, regulation or third party right and accordingly the Client indemnifies Corcra against any loss whatsoever and howsoever arising accordingly.
- 5.3 The Equipment will be deemed installed when the Client has signed Installation Satisfaction Document.
- 5.4 Delivery of the Equipment, or part thereof, will be accompanied by a delivery note stating:
 - 5.4.1 the date of the Order;
 - 5.4.2 the relevant Client and Corcra details;
 - 5.4.3 the product numbers and type and quantity of Equipment in the consignment; and
 - 5.4.4 any special handling and other instructions.
- 5.5 Corcra will use its reasonable endeavours to meet delivery dates but such dates are approximate only, and time of delivery is not of the essence.
- 5.6 Corcra will not be liable for any delay in or failure of delivery caused by:
 - 5.6.1 the Client's failure to: (i) make the agreed location available, (ii) prepare the agreed location in accordance with Corcra's instructions or (iii) provide Corcra with adequate instructions, for delivery and installation of the Equipment (iv) third party delivery provider failure;
 - 5.6.2 an event of Force Majeure.
- 5.7 Corcra reserves the right to charge the Client a cancellation fee of €30 for each Hardware unit agreed to be installed, in the event that the Client cancels or changes the agreed delivery date with less than 48 hours written notice having been given to Corcra.
- 5.8 Corcra will provide the Services to the Client in accordance with the Contract Agreement.

6 Title and risk

- 6.1 Risk in the Hardware will pass to the Client on completion of installation under clause 5.1.
- 6.2 Title to the Hardware will only pass to the Client where the Client has purchased the Hardware outright and Corcra has received payment in full.
- 6.3 Clause 6.2 will not apply if the Client has received the benefit of third party funding from a Funder.
- 6.4 Title in the SIM-cards will remain with Corcra.

7 Obligations of the Client

- 7.1 The Client will:
 - 7.1.1 place all Orders on these Conditions and ensure that the contents of any Order are complete and accurate;
 - 7.1.2 co-operate fully with Corcra in relation to delivery, configuration or installation of the Equipment, including but not limited to ensuring that it has properly functioning browser software and Internet access to the Corcra Software of appropriate capacity and that the place of installation has mobile internet coverage of appropriate capacity;
 - 7.1.3 where applicable, co-operate fully with Corcra in relation to de-installation of the Equipment on termination;
 - 7.1.4 only use the Equipment for the tracking of its vehicles and reporting thereof in the Territory;
 - 7.1.5 comply with the terms of any Finance Lease in full and indemnify Corcra for any loss or damage suffered as a result of any breach by the Client of the Finance Lease.

8 Liability

- 8.1 Corcra excludes all liability whatsoever and howsoever occurring in respect of any loss or damage incurred by the Client as a result of:
- 8.1.1 Any delay in installation of the Equipment caused by the Client's failure to provide access to its vehicles or otherwise comply with Corcra's reasonable instructions;
 - 8.1.2 Any damage caused to the Client's vehicles during installation of the Equipment, provided that Corcra has used reasonable endeavours to minimise such damage.
 - 8.1.3 Any failure by the Client to comply with the terms of the Finance Lease;
 - 8.1.4 Any Equipment which has been modified or used by the Client other than in accordance with these Conditions;
 - 8.1.5 Any action or omission done by Corcra in reliance of a warranty provided by the Client pursuant to these Conditions;
 - 8.1.6 Damage to the Equipment caused by water ingress, fire or other than by the fault of Corcra;
 - 8.1.7 Any defect in the Equipment not notified to Corcra within the earlier of 4 weeks of discovery of the defect, or within 4 weeks of the date upon which the Client ought to have been reasonably aware of the defect.
 - 8.1.8 Failure of any Service Provider to fulfil the Contract Agreement
- 8.2 Corcra does not exclude its liability:
- 8.2.1 for death or personal injury caused by its negligence; or
 - 8.2.2 for defective products under the Consumer Protection Act 2007; or
 - 8.2.3 for fraud or fraudulent misrepresentation.
- 8.3 Neither party will be liable for:
- 8.3.1 loss of data or use;
 - 8.3.2 any form of indirect, consequential or special loss; or
 - 8.3.3 any loss of or failure to realise expected profit, revenue or savings or any other form of pure economic loss, whether any such loss is direct or indirect;
- and, in each case, however arising.
- 8.4 Other than as set out above, Corcra limits its liability (however arising) in respect of or in connection with the Equipment or Services, and otherwise in connection with the Contract Agreement, to the net price paid or to be paid by the Client to Corcra in the six months immediately prior to the date on which the loss or damage occurred.
- 8.5 The Client acknowledges that the Equipment's functions are dependent on factors outside of Corcra's control, including but not limited to, internet and GPS availability via third party providers, cellular infrastructure, mapping software, the user's physical location and satellite geometry. Accordingly, Corcra will not be liable for loss or damage incurred in relation to, and does not provide warranties in respect of, the accuracy of any data where it has been adversely affected by such factors.
- 8.6 Where title to Hardware remains with Corcra, the Client shall be liable for up to a maximum amount of €500 in respect of each item of Hardware which has been damaged as a result of unauthorised de-installation by the Client or any person authorised by it or under its control, or any other damage attributable to the fault or omission of the Client or any person authorised by it or under its control.

9 Intellectual Property Rights

- 9.1 Nothing in the Contract will affect the rights (including Intellectual Property Rights) in the Equipment and Services which are and shall remain vested in Corcra.
- 9.2 To the extent that the Corcra Software or SIM-cards are used or incorporated into the Equipment or Services then the parties acknowledge and agree that the Client is licensed to use the same upon the terms set out in clause 9.3.

9.3 Corcra hereby grants to the Client a non-exclusive and non-transferable licence, revocable only for breach by the Client of the terms of the Contract Agreement, to use the Corcra Software and SIM-cards solely to the extent necessary to use the Hardware and receive the benefit of the Services. The Client:

- 9.3.1 will not use the Corcra Software or SIM-cards for any other purpose;
- 9.3.2 will not modify or reverse engineer or take any similar action in relation to any propriety software of Corcra;
- 9.3.3 hereby assigns to Corcra, on their creation, all Intellectual Property Rights which arise or are created by any use by it of, or work done by it on, the Corcra Software.

10 Confidentiality

10.1 Each party shall keep confidential all Confidential Information of the other party and will only use the other's Confidential Information as required to perform the Contract Agreement. The provisions of this clause will not apply to:

- 10.1.1 any information which was in the public domain at the date of the Contract Agreement;
- 10.1.2 any information which comes into the public domain subsequently other than as a consequence of any breach of the Contract Agreement or any related agreement;
- 10.1.3 any information which is independently developed by the other party without using information supplied by the first party; or
- 10.1.4 any disclosure required by law or a regulatory authority or otherwise by the provisions of the Contract Agreement.

10.2 This clause 9.1 will remain in force for a period of *five* years after termination of the Contract Agreement.

11 Force Majeure

11.1 A party will not be liable if delayed in or prevented from performing its obligations due to and event of Force Majeure, provided that it:

- 11.1.1 promptly notifies the other of the event of Force Majeure and its expected duration; and
- 11.1.2 uses reasonable endeavours to minimise the effects of that event.

11.2 If, due to an event of Force Majeure, a party:

- 11.2.1 is or will be unable to perform a material obligation; or
- 11.2.2 is delayed in or prevented from performing its obligations for a continuous period exceeding 30 days or total of more than 60 days in any Year then the other party may terminate the Contract on immediate written notice.

12 Data Protection

12.1 The parties will comply with all provisions of the Data Protection Act 2018 and all other relevant data protection laws and regulations, and indemnify each other in respect of any non-observance or breach of the provisions thereof.

12.2 Corcra may collect, process, store and use personal or tracking data to the extent that same is necessary for enabling the Client to receive the full benefit of the Equipment or Services, or otherwise as required for Corcra's invoicing purposes. Corcra will not sell personal or tracking data to third parties.

12.3 The Client agrees to the collection, processing, storage and use by Corcra of their personal and tracking data accordingly. The Client shall inform its employees or other persons whose vehicles are fitted with the Equipment about the type of data which will be processed, the purpose and duration of such processing, and whether the data will be transmitted to third parties for the purpose of providing the Services. The Client shall inform such persons about their rights accordingly. The Client warrants that it has written consent from such persons to pass on the personal and tracking data to Corcra, and accordingly the Client authorises Corcra to use and store such data, and to pass such data to third parties that Corcra uses for the installation or provision of the Equipment or Services. Such consent from the Client or such persons may be revoked at any time. Such

revocation may affect the ability of Corcra to provide the Equipment and the Services, although the Client's payment obligations under these Conditions shall remain fully binding.

13 Term and Termination

- 13.1 This Agreement will continue for the initial term set out in the Contract Agreement and shall expire thereafter. Following the initial term, the Agreement shall automatically renew for consecutive periods of 1 (one) year each, unless either party gives written notice of its intention not to renew at least 3 (three) months prior to the date on which the Agreement would otherwise renew (the **Term**).
- 13.2 The Contract may be terminated forthwith at any time by Corcra on written notice to the Client if:
 - 13.2.1 the Client commits a material breach, or series of breaches resulting in a material breach, of the Contract Agreement and such breach is not remediable or if capable of remedy is not remedied within 15 days of written notice to do so;
 - 13.2.2 the Client suspends or threatens to suspend payment of its debts, or is unable to pay its debts as they fall due;
 - 13.2.3 the Client (a) negotiates with its creditors for rescheduling of its debts, (b) makes a proposal to or compounds with its creditors in respect of its debts other than solely by way of solvent amalgamation or reconstruction or (c) makes an application to court for protection from its creditors generally;
 - 13.2.4 the Client passes a resolution for winding-up or for the appointment of an administrator, or a liquidator or administrator is appointed in relation to the other, or a winding-up order is made in relation to the other, other than solely in relation to a solvent amalgamation or reconstruction;
 - 13.2.5 a receiver or administrative receiver may be or is appointed in relation to the Client or any of its assets;
 - 13.2.6 any creditor of the Client attaches, takes possession of, or any distress, execution or similar process is levied or enforced against, all or any part of the Client's assets, and such attachment or process is not discharged within 14 days;
 - (a) the Client takes or suffers any action similar to any of the above in any jurisdiction;
 - 13.2.7 the Client suspends trading, ceases to carry on business, or threatens to do either;
 - 13.2.8 the Client, (being an individual) dies or ceases to be capable of managing his own affairs;
 - 13.2.9 the Client is subject to an event of Force Majeure under clause 11; or
 - 13.2.10 the Finance Lease is terminated.
- 13.3 In the event of termination under clause 13.2 the following charges shall apply:
 - 13.3.1 An administration fee of €300 for each item of Hardware purchased or rented by the Client from Corcra;
- 13.4 Upon the expiry of the Term for whatever reason:
 - 13.4.1 Where the Hardware has been rented by the Client, the parties agree that de-installation shall be carried out by Corcra. The Client will pay to Corcra a de-installation fee of (€90 for each vehicle which has Hardware installed) multiplied by (the number of Solution Packages purchased by the Client); and
 - 13.4.2 Where the Hardware has been purchased by the Client, de-installation by Corcra is not mandatory. If the Client requests de-installation by Corcra regardless, the de-installation fees set out at clause 13.4.1 shall apply.
- 13.5 The charges set out in clause 13.3 are independent of any charges that may be payable by the Client under the terms of any Finance Lease.
- 13.6 On termination of the Contract for any reason:
 - 13.6.1 the Client will immediately pay all invoices of Corcra then outstanding and not disputed in good faith;
 - 13.6.2 Corcra will, within 10 Business Days, invoice the Client for all Equipment delivered or provided but not yet invoiced and the Client will pay such invoice within a further 10 Business Days (unless the invoice is disputed in good faith);

- 13.6.3 Client will forthwith OR within 5 Business Days return any materials of Corcra then in its possession or control at Client's cost (including but not limited to SIM-cards); if it fails to do so, Corcra may enter onto any premises owned by or under the control of the and take possession of them;
- 13.6.4 all licences granted under these Conditions will terminate immediately, including but not limited to that of the Corcra Software;
- 13.6.5 the accrued rights and liabilities of the parties will not be affected; and
- 13.6.6 any clause which expressly or by implication are to survive termination will do so.

14 General

14.1 Time

Unless stated otherwise, time is not of the essence of any date or period specified in these Conditions, the Order or otherwise in the Contract.

14.2 No set-off

All payments by the Client will be made without set-off or counterclaim, free and clear of and without deduction for any tax, levy, duty, charge, or withholdings of any kind now or in the future, imposed in any jurisdiction unless a party is compelled by law to deduct or withhold any such amounts, in which case it will pay to the other such additional amount as will ensure that the other is paid the full amount it would have received but for such deduction or withholding.

14.3 Relationship

The parties are independent businesses and not principal and agent, partners, or employer and employee.

14.4 Severability

If any part of the Contract is found by a court, tribunal or other administrative body of competent jurisdiction to be unenforceable or invalid for any reason, that provision is to be severed from the Contract and the remaining provisions of the Contract will otherwise remain in full force.

14.5 Notices

Notices under the Contract will be in writing and sent to the persons and addresses set out in the Order. They may be given, and will be deemed received:

- 14.5.1 by first-class post: two Business Days after posting;
- 14.5.2 by airmail: seven Business Day after posting;
- 14.5.3 by hand: on delivery;
- 14.5.4 by facsimile: on receipt of a successful transmission report from the correct number; and
- 14.5.5 by e-mail: on receipt of a delivery or read receipt mail from the correct address.

14.6 Waiver

No delay, act or omission by either party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy.

14.7 Rights of Third Parties

The Contract is not enforceable by any third party under the Contracts (Rights of Third Parties) Act 1999 or otherwise.

14.8 Priority

In the event of conflict, the terms of these Conditions prevail over those of the Order, including its schedule (if any).

14.9 Entire Agreement

The Contract constitutes the entire agreement between the parties in relation to its subject matter. No other terms apply.

14.10 Succession

The Contract will bind and benefit each party's successors and personal representatives.

14.11 Governing Law & Jurisdiction

- 14.11.1 The Contract and any dispute or claim arising out of, or in connection with, it, its subject matter or formation (including non-contractual disputes or claims) shall be governed by, and construed in accordance with, the laws of **Northern Ireland**.
- 14.11.2 The parties irrevocably agree that the courts of **Northern Ireland** shall have exclusive jurisdiction to settle any dispute or claim arising out of, or in connection with, the Contract, its subject matter or formation (including non-contractual disputes or claims).

Data Privacy Policy

Corcra respects your privacy. All information you give us is held with the utmost care and security. The Corcra privacy policy explains how we collect and use your personal information.

Please take time to review this privacy policy as it sets out our privacy practices for www.Corcra.ie and tells you how your personal information will be treated by us. This privacy policy relates to customer prospects (meaning here anyone who is considering purchasing products and services from CORCRA).

Any questions regarding Corcra's privacy policy should be directed to info@Corcra.ie or alternatively, see the section 'Contacting us' below.

WHAT INFORMATION DO WE COLLECT?

Corcra will collect personal information provided by you when you contact us, make an enquiry, request a brochure, request a demo, phone us, email us or visit our website.

We also collect some information via marketing cookies. Certain information is collected automatically, as described later in the privacy policy.

We collect: name (first and second), company name, postal address, email address, phone number, any other contact details provided by you, details of website pages you visited, features and product usage you might be interested in.

Through surveys or when speaking to our staff over the phone or email, we may also ask you for other optional information such as what sort of equipment/device/software you use and what subjects related to vehicle tracking and telematics interest you. If you choose to give us this information, we will use it to help us to provide you with the best possible service that is personalized to your needs and preferences.

Although we do not make it compulsory to give us every item of information we ask for, the more information volunteered by our prospect customers (and the more accurate it is), the better we can match our services to your needs.

We also collect information from you if you choose to take part in any of our website surveys or promotions. We will use this information to administer the promotion, help us to plan other promotions and improve the services we provide.

DO WE RECORD PHONE CALLS?

Phone calls may be recorded for quality and training purposes.

WHAT DO WE USE YOUR INFORMATION FOR?

We hold the details you supply so that we can contact you to check on the information we've sent you or the progress of an enquiry or demo evaluation of our services. If you do not want us to hold your information or contact you, please let us know by completing the 'Contact Us' form and also mentioning this in the 'Comments Box'. Also, if you don't want us to speak to anyone else in your organisation about your enquiry (for reasons of confidentiality), let us know in the same way. Please note that in order to avoid contacting you again, we do hold your email address as a 'Do not email' record on a suppression list, which is the most effective and safest way to prevent you from receiving further emails.

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.

We will use the personal information provided to us to:

- process enquiries submitted by you;
- customise the way we market the services we provide to you;
- verify your identity; (e.g. if you participate in any promotions administered by us)
- carry out market research and surveys and track sales data;

- send you our newsletter, where this is requested by you;
- track your engagement with us, including through our website, articles and newsletters;
- understand how you use our website;
- contact you by telephone and send you follow-up communications relating to your use of Corcra's software promoted on our website; and
- send you information about our other products and services.

DO WE LOG IP ADDRESSES?

Yes, when you visit our website, we automatically log your IP address which is recognised by our web server. We use IP addresses to help us administer the website, to collect broad demographic information for aggregate use and to track your engagement with us.

DO WE USE COOKIES?

Yes, Corcra does use cookies for marketing purposes.

Cookies are very small text files saved to your computer used to track user navigation around a website. CORCRA uses a number of different cookies to identify and track your movement within our websites, and your engagement with our other services such as blogs and newsletters. You will receive this cookie when you visit one of our websites but the information it collects will be stored and will remain anonymous for 38 months or until you share your email address with us through one of our websites.

Cookies are also used to display advertisements related to sites you have visited and limit the number of times a particular advert is shown. These cookies do not allow us to personally identify you and will remain on your device until you delete them manually or automatically.

Disabling/Enabling Cookies – users have the ability to accept or disable cookies by modifying the settings in their browser. Disabling cookies however, may mean that some functionality may be affected. For further directions on how to disable cookies please visit <http://www.allaboutcookies.org/manage-cookies/stop-cookies-installed.html>

You can opt out of our Google Marketing cookies at <https://tools.google.com/dlpage/gaoptout>.

DO WE DISCLOSE ANY INFORMATION TO OUTSIDE THIRD PARTIES?

Certain Corcra services, such as assisting with user evaluation of our products, are done in conjunction with our (third-party) business partners. In such cases, we may need to share your personal information with them in order to provide these services, however, we will ask for your permission first. We choose our business partners carefully and ask them to comply with all data privacy policies, however, we are not responsible for their privacy policies and practices. Therefore, we recommend that you check the policy of each site you visit.

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

In some cases, we may ask for anonymous feedback from you via a third party, in order to help us improve our service, we will fully respect your privacy and only if you waive your anonymity; we will be able to contact you about the feedback.

We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or other's rights, property, or safety.

INFORMATION ABOUT OUR PRODUCTS AND SERVICES

If you use vehicle as part of your business, then we deem that you might be interested in vehicle tracking services as a way to improve your business operations and save costs.

We will send you information about our services and offers that we deem would be of interest to you.

If at any time you do not wish to continue to receive these details, then send an email message to info@Corcra.ie. You can also unsubscribe from our emails by using the 'unsubscribe' option located at the bottom of each of our newsletter communications. All you need to do is to click on the 'Unsubscribe from our emails' link.

DATA SUBJECT RIGHTS

Individuals have a number of rights with regard to the data held about them, if you would like to exercise any of these rights please contact Corcra support as detailed at Contact us.

1. a) Right to be informed
Data subjects have the right to be informed of the personal data held about them, the processing of that personal data and of the lawful the basis of processing and purpose(s) of processing. This privacy notice provides details of the personal data held and processing of that personal data Corcra carries out.
2. b) Right of Access
More commonly known as Subject Access Requests or “SARs”, Data Subjects have the right to request and obtain from information relating to, and to receive a copy of, their Personal Data.
3. c) Right to Rectification
Data Subjects have the right to obtain the rectification or completion of inaccurate or incomplete Personal Data concerning him or her. Please contact us to correct or complete any data we have about you.
4. d) Rights to Erasure, Restriction, Data Portability and to Object
In certain circumstances and, in some cases, subject to specific exceptions, Data Subjects have the right to:
 - Obtain the erasure of Personal Data concerning him or her;
 - Obtain the restriction of Processing of Personal Data concerning him or her;
 - Obtain the Personal Data concerning him or her, which he or she has provided to a data controller, to transmit to another data controller without hindrance to have us transfer the personal data directly to another data controller where technically feasible;
 - Object at any time to Processing carried out in our legitimate interests, or for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller or carried out for direct marketing purposes.

KEEPING OUR RECORDS ACCURATE

We aim to keep our information about you as accurate as possible. If you would like to review or change the details you have supplied us with, please contact info@corcra.ie.

HOW DO WE PROTECT YOUR INFORMATION?

We have implemented technology and policies to safeguard your privacy from unauthorized access and improper use. For example, our website is encrypted. We will continue to monitor and update security measures as new technology and privacy regulations becomes available as appropriate to the website and any customer databases or CRM systems we use.

YOUR CONSENT

By using our website, or giving us your details at a trade events or exhibitions, you consent to the collection and use of this information by Corcra so that we can process your enquiry. If we decide to change our privacy policy, we will post those changes on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we would disclose it.

DATA TRANSFER OUTSIDE OF IRELAND & THE UK

Corcra will only transfer (‘transfer’ means share data or make the data available to a remote location) Personal Data to countries outside of the EEA where:

- The transfer is to a country (or an international organisation), that the European Commission has determined ensures an adequate level of protection;
- Standard contractual clauses adopted by the European Commission have been put in place between CORCRA and the entity located outside the EEA;
- Legally binding corporate rules have been implemented, where applicable; or the transfer is otherwise permitted by the GDPR.

CONTACTING US

If at any time you would like to contact us with a query relating to your personal information, you can do so by sending an email to info@corcra.ie or by contacting us at:

Corcra Communications Limited
Unit 1E Plaskets Close
Kilbeg Business Park
Antrim
Northern Ireland
BT41 4LY

You are entitled to ask for a copy of the information we store about you (for which we may charge a small fee).

Any complaints should be raised with Corcra at the email address above in the first instance.

Corcra has appointed a Data Protection Officer in line with the requirements of the General Data Processing Regulation (GDPR) who can be contacted by email at dpo@corcra.ie